



## Billings Family Service

Billings, Montana

For more than 100 years, Billings Family Service has been the only organization standing between many low-income families and hunger, cold, and homelessness. The nonprofit provides critical resources like food boxes, low/no cost clothing, utilities assistance, and job training to at-risk families and homebound seniors across Yellowstone County.



Billings Family Service has grown steadily, increasing the number of households serviced from 5,600 in 2013 to a projected 15,200 in 2018. The operational needs of the organization had outstripped its current facilities for over 15 years. Staff and board members were fundraising for a new building, but there was a gap in financing that left them at a decision point: either reduce programming in order to afford the new space, or continue operating with limited capabilities in their too-small facility.

With the help of New Markets Tax Credits from MoFi and Western Security Bank, plans are underway for a new \$6.1 million facility in Billings that will triple the organization's square footage to 57,000 square feet and create space to expand programming.

The project will do more than just provide additional operating space. Billings Family Service will grow its workforce, adding 12 permanent full-time jobs within the first 18 months of the project. The organization also plans to offer workforce training in the new space. In Billings, where the poverty rate is 24%, these new jobs and job training will help more families achieve economic stability.

New Markets Tax Credits made this project possible.

### Key Benefits

- Distributes food boxes to low-income families and seniors in low-access area for fresh foods
- Provides expanded square footage and functionality for key community organization
- Creates 12 new permanent, quality jobs and 35 construction jobs
- Occupancy and upgrade of vacant buildings in Urban Renewal District

### Qualifying Features

- Poverty Rate of 24%
- Median Family Income 43.77% of area average
- Unemployment rate of 8.3%
- Area qualifies as Designated Food Desert

### MoFi

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